DIGITAL ACCESSIBILITY STATEMENT

Effective date: October 2026

Our commitment

Hospital Español Auxilio Mutuo de Puerto Rico (the “Hospital”) seeks to make its website and digital services accessible to people with disabilities. We incorporate accessibility considerations into the design, development, acquisition, and maintenance of digital content and services, with reference to recognized standards and applicable legal requirements.

Accessibility measures

- Clear, understandable heading structures and navigation.
- Reasonable compatibility with screen readers and keyboard navigation.
- Alternative text for informative images.
- Readable contrast, text sizing, and presentation.
- Captions, transcripts, or other alternatives for multimedia content, when appropriate.
- Periodic evaluations and corrective measures to address identified accessibility barriers.

Third-party content and services

Some features, documents, or tools may be provided by third parties. The Hospital seeks to select accessible solutions and address known barriers, although it does not control every external component. If you encounter an accessibility barrier, you may request an accessible alternative.

Accessibility requests and feedback

If you have difficulty accessing a page, document, or digital feature, please email cdavila02@auxiliomutuo.com. To help us address your request, please provide, when possible, the webpage address, the content you need, the assistive technology used (if applicable), and a way to contact you. The Hospital will seek to respond and provide a reasonable alternative means of access.

Not for emergencies

Digital accessibility contact channels must not be used to request medical emergency assistance. In an emergency, call 9-1-1.

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