

WEB TERMS AND CONDITIONS OF USE POLICIES

Policy Name	Digital Accessibility Statement	Effective Date: October 2026
Policy Number	ADM_PTCU_WEB	Next Review: 2028
Prepared / Reviewed by: PCC-SEAM	HEAM Institutional Approval  Jorge L. Matta Serrano, MHSA Executive Director  Ricardo Hernandez, Director Information and Technology (IT)	*Revision Date: October 2026

Our commitment

The Hospital seeks to make its Site and digital services accessible to people with disabilities. We incorporate accessibility into the design, development, acquisition, and maintenance of digital content, with reference to recognized standards and applicable legal requirements.

Accessibility measures

- Understandable heading structures and navigation.
- Reasonable compatibility with screen readers and keyboard navigation.
- Alternative text for informative images.
- Readable contrast, sizing, and presentation.
- Captions, transcripts, or other alternatives for multimedia content when appropriate.
- Periodic evaluation and remediation of identified barriers.

Third-party content

Some functions or documents are provided by third parties. The Hospital seeks to select accessible solutions and address known barriers, although it does not control all external components. If you encounter a barrier, request an accessible alternative.

Requests and feedback

If you have difficulty accessing a page, document, or function, contact cdavila02@auxiliomutuo.com. Identify the page address, the requested content, the assistive technology used, and a way to contact you. The Hospital will seek to respond and provide a reasonable alternative.

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Not for emergencies

Digital accessibility channels must not be used for medical emergencies. In an emergency, call 9-1-1.